



# Akshay K M *Salesforce Developer*

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📍 Mysore, India

🌐 LinkedIn

🐙 Github

🔗 Portfolio

## 📄 PROFILE

Driven Salesforce Developer with a strong foundation in IT and a passion for creating innovative solutions. Adept at problem-solving and collaborating with diverse teams to deliver high-quality projects. Committed to continuous learning and leveraging emerging technologies to drive success. Seeking opportunities to apply my Salesforce expertise and contribute to impactful projects.

## 📁 PROFESSIONAL EXPERIENCE

### System Engineer

#### Tata Consultancy Services

12/2023 – present | Kochi, Kerala

- Underwent comprehensive training and development in system engineering and Salesforce development.
- Worked on the implementation of Salesforce solutions for various clients, focusing on salesforce customization and configuration using Apex, VisualForce, and Lightning Components.
- Developed custom Salesforce applications to meet specific business requirements, integrating third-party systems using REST and SOAP APIs.

### Project Intern

#### Ribbon Communications (ECI Telecom)

09/2023 – 11/2023 | Bangalore, Karnataka

- Assisted in the development and automation testing of telecommunication software solutions. Collaborated with the development team to enhance existing features and troubleshoot issues.
- Gained hands-on experience in working with telecom protocols and technologies. Contributed to project documentation and presentations.

## 🎓 EDUCATION

### Electronics and Communication Engineering

#### Government Engineering College

08/2019 – 05/2023 | Chamarajanagara, Karnataka

CGPA: 8.97

Along with college curriculum, Founding Member and Organizer of the Energy Conservation Club (ECC): Led initiatives to promote energy conservation, actively contributed to national campaigns like Swachh Bharat Abhiyan and Digital India Initiative by organizing events and workshops.

### Pre-University Course

#### Government PU College

04/2016 – 06/2018 | Mysore, Karnataka

Percentage: 82.67

I completed a rigorous PCMB curriculum, This provided a strong foundation in physical and life sciences, enhancing my analytical and problem-solving skills. This course preparing me for future academic pursuits in science and related fields.

## 🌐 LANGUAGES

English | Kannada

## 🧠 SKILLS

Salesforce Administration | Salesforce service cloud | ServiceMax Administration | Salesforce LWC | Salesforce Apex | Salesforce Apex Triggers | SOQL | JavaScript | HTML | CSS | Core Java | Python | Microservices | Django Rest Framework | REST API | SQL | Computer Networking | Communication | Problem-Solving | Teamwork & Adaptability | Attention to Detail & Conflict Resolution

## 📁 PROJECTS

### Portfolio Project

Developed a dynamic and responsive web application using HTML, CSS, and JavaScript, featuring user-friendly interfaces and interactive elements. Demonstrated strong front-end development skills and adherence to best practices, resulting in a well-received project showcased in my portfolio.

### Analysis of AOI and OAI Binary Tree Adders

The comparison result shows that the proposed RCA provides better efficiency in terms of area, delay and energy than the existing RCA.

### Hex-Password based door lock security system

The design of hex-password based door lock security using Verilog HDL and Combinational circuit.

## 📄 CERTIFICATES

- Salesforce Certified Administrator
- ServiceMax Certified Administrator
- Salesforce Certified Service Cloud Consultant
- Tab Academy Certified Java Developer
- Apponix Academy Certified Python Programmer

## 🏆 ACHIEVEMENTS

### Salesforce Trailblazer Profile [🔗](#)

Currently boasting 167 badges and accumulating 124,725 points on my Salesforce Trailblazer account, I have completed 25 trails and earned 7 superbages. This demonstrates my dedication to mastering Salesforce technologies and my commitment to continuous learning and professional growth within the Salesforce ecosystem.

### HackerRank Profile [🔗](#)

I have achieved proficiency with a three-star rating in Java and Python on HackerRank, complemented by a two-star proficiency in SQL. Additionally, I hold certifications in CSS, Java, and Python.

## 🔑 INTERESTS

Coding Practice | Watching Documentary Movies | Continuous Learning | Traveling | Reading